





## **Application Form**

The City of Cardiff Council's Meals on Wheels service deliver hot, tasty and nutritious meals to residents in the Cardiff area. Our caring, friendly team also carry out vital welfare checks while they are there. Please complete the following details as accurately as possible. If you require assistance, please call 029 20 537080. This form is also available in Welsh – Mae'r ffurflen hon ar gael yn Gymraeg.

## **1st Applicant**

Mr, Mrs, Ms, Miss Other	Known as					
First Name	Surname					
Address						
	Postcode					
Home tel no:	Mobile tel no:					
What is your preferred language?	Date of birth					
What is your first language? Religion						
What language would you like to receive correspondence?						
Email Address						
Are you a Telecare Cardiff Customer? Yes No						
2nd Applicant						
Mr, Mrs, Ms, Miss Other	Known as					
First Name	Surname					
Date of birth	Relationship					
Mobile tel no:	Email Address					

Medical Details							
Doctor's name/surgery Telephone No							
Address							
Please indicate why you need Meals on Wheels. (Please tick all that apply)							
Have difficulty preparing a meal Unable to shop for food							
Lack nutritious meals Recently discharged from hospital							
Next of Kin Details							
Full name							
Telephone No   Relationship   Key holder? Yes   No							
Next of Kin Details							
Full name							
Telephone No Relationship Key holder? Yes No							
Meal Preference							
(Please tick all that apply) Please indicate what days you require the service. Monday Tuesday							
Wednesday Thursday Friday Saturday Sunday							
Would you like a one or two course meal?     One (main meal)     Two (main meal & dessert)       Are there any dietary needs?     Image: Comparison of the second							
None Diabetic Vegetarian Soft Diet Halal							
Other (please give details)							
Further Information							
Do you have a keysafe at the property? Yes No If yes, we will contact you to find out more information. If not, would you like to hear about our Keysafe and Installation Service? Yes No How did you hear about Meals on Wheels?							
Friend/Neighbour Hospital GP Surgery Council Website							
Leaflet Event Independent Living Services Social Services Other							
If other, please specify:							

If we were to expand the service, would you consider any of the below? (Tick all that apply)

Grocery packs	Tea pa	cks	
Would you prefer the	ese meals:	Hot	Cold
If other, please speci	ifv:		

Meals on Wheels is part of the council's 24/7 services which also hosts Telecare Cardiff, formerly known as Community Alarm Service.

When you become a Telecare Cardiff customer you will be provided with a pendant alarm and response unit which you can use to contact us if you find yourself in difficulty or in need of assistance.

Our unique wardens are highly trained and fully equipped to assist you – whether you are elderly, vulnerable or disabled, they can get you back on your feet after a fall, administer first aid or wait with you until additional support arrives.

Would you like to hear more about our Telecare Cardiff ser	vice?	Yes	No			
Payment and Authorisation						
Please note that payment for the Meals on Wheels services can be collected via Direct Debit or over the phone via a card payment.						
If you would like to make payment via Direct Debit please indicate here.						
The council's finance team will contact you in due course to arrange payment of the service.						
If someone else will be arranging payment of the service, please indicate below:						
Name:	Contact Number:					
Address:						
I/We authorise the information to be used on behalf of the service for Meals on Wheels.						
Name:	Date:					

Signature:

"The information you have provided to Telecare Cardiff will be treated as confidential but may be shared with other Council Services if required by law and with the requirements of the Data Protection Act 2018.

For further information on how the Council process your personal information in line with Data Protection Law, see our full Privacy Policy on the Council's website https://www.cardiff.gov.uk/ENG/Home/New\_Disclaimer/Pages/default.aspx

If you wish to withdraw your consent please contact telecare@cardiff.gov.uk and we will act upon your request as soon as possible."

- $\hfill\square$  I consent for Telecare Cardiff to contact me in the future in relation to the services provided and to gather feedback
- □ My next of Kin is aware their details have been included within this form and understand their details will be processed in line with the Data Protection Act 2018





Tel: 029 20 537080 email: Mealsonwheels@cardiff.gov.uk Prydarglud@caerdydd.gov.uk

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