

This document contains a summary of our performance for the year 2015-16

If you would like to read the full report please visit our website  
[www.cardiff.gov.uk](http://www.cardiff.gov.uk)

This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg

In 2015 Cardiff was voted the **3rd best Capital City to live** in Europe and we have a population of 354,300 people

We are the **3rd most improved Local Authority in Wales** in relation to the performance of our National Indicators

We saw improvement in **67.5%** of our National Indicators compared to 42.9% in 2014-15

**90%** of our Ask Cardiff Survey respondents said they are satisfied with Cardiff as a place to live

**69.3%** of our Ask Cardiff Survey respondents are happy with the services the Council provides

In our 2015-17 Corporate Plan we set out 4 Priorities and 11 Improvement Objectives

A summary of our performance for 2015-16 is detailed below:



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City of Cardiff Council

## EDUCATION AND SKILLS FOR ALL

### Here we focussed on 3 Improvement Objectives

- Every Cardiff school is a good school where learners achieve well
- Looked After Children in Cardiff achieve their potential
- Adult Learners achieve their potential



None of our pupils in Local Authority Care left school without a qualification compared to 6.3% in the previous year. We are ranked **1st across Wales** and the Wales Average is 0.5%

The % of young people aged 16+ in Care who obtained 5 or more GCSEs at grade A\* to C improved to **11%** compared to 9% in 2014-15

Our Personal Education Plan and Looked After Children Traineeship Scheme were highlighted by ESTYN as two areas of good practice. **31 young people gained work experience**

**59.3%** of our pupils achieved a GCSE A\*-C in English or Welsh and Maths compared to 54.04% in 2014-15. This places us above the Wales Average of 58.3% and we are ranked 10th across Wales

Attendance in our Primary Schools improved to **95.5%** compared to 94.9% in 2014-15. The Wales Average is 95% and we are ranked 5th across Wales

We maintained our performance of **93.9%** in attendance at our Secondary Schools and we are ranked **11th** across Wales. The Wales Average is 93.9%

Our Adult Community Learning Service delivered **487** courses to priority learners in Communities First areas, compared to 292 in 2014-15

**98%** of our Into Work Service users reported feeling better able to enter employment as a result of the training they had received, an increase of 18% when compared to last year

The council has assessed itself as making (good/satisfactory) progress

Progress against our Improvement Objectives	Good Progress	Satisfactory Progress	Unsatisfactory Progress
Every Cardiff School is a good school where learners achieve well		✓	
Looked After Children in Cardiff achieve their full potential		✓	
Adult Learners achieve their potential	✓		



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## Here we focussed on 3 Improvement Objectives

- People at risk in Cardiff are Safeguarded
- People in Cardiff have access to good quality housing
- People in Cardiff are supported to live independently

We helped **713** tenants transfer or exchange their property as a result of Welfare Reform

We made **2262** offers of Social Housing to those affected by Welfare Reform

**75.1%** of our tenants reported they are happy with Cardiff Council as their landlord, and **86.6%** are satisfied with the condition of their property

**615** adults were using our Direct Payments scheme compared to 550 in 2014-15

We launched the First Point of Contact (FPOC) and **1052** cases were resolved at FPOC where alternative outcomes for independent living were identified to allow people to remain in their own homes

It took us an average of **247** calendar days to deliver a Disabled Facilities Grant, compared to 197 calendar days in 2014-15. The Wales Average is 241 and we are ranked **13th across Wales**



City of Cardiff Council

## SUPPORTING VULNERABLE PEOPLE

The council has assessed itself as making (good/satisfactory) progress

Progress against our Improvement Objectives	Good Progress	Satisfactory Progress	Unsatisfactory Progress
People at risk in Cardiff are safeguarded	✓		
People in Cardiff have access to good quality housing.	✓		
People in Cardiff are supported to live independently		✓	



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## SUSTAINABLE ECONOMIC DEVELOPMENT

### Here we focussed on 2 Improvement Objectives

- Cardiff has more employment opportunities and higher value jobs
- Cardiff has a high quality city environment that includes attractive public spaces and good supporting transport infrastructure



We supported **415** businesses financially or otherwise compared to 351 in 2014-15

There were **4304** new and safeguarded jobs in businesses supported by us compared to 2395 in 2014-15

There were **20.5 million visitors to Cardiff** a 5% increase compared to 2014-15. The economic impact of tourism was £1.20billion an increase of 6.8% compared to 2014-15

**13,881 jobs** were supported by tourism spend, an 8.3% increase compared to 2014-15

We maintained the Green Flag status of nine of our parks and green spaces and **87.2%** of our respondents in the Ask Cardiff survey reported being satisfied with parks and open spaces in Cardiff

We have achieved a **6%** year-on-year reduction in carbon emissions from the Council's estate which supports our carbon reduction commitment

The council has assessed itself as making (good/satisfactory) progress

Progress against our Improvement Objectives	Good Progress	Satisfactory Progress	Unsatisfactory Progress
Cardiff has more employment opportunities and higher value jobs	✓		
Cardiff has a high quality city environment that includes attractive public spaces and good supporting transport infrastructure		✓	



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City of Cardiff Council

**WORKING TOGETHER  
TO DESIGN, DELIVER  
& IMPROVE SERVICES**



## Here we focussed on 3 Improvement Objectives

- Communities and Partners are actively involved in the design, delivery and improvement of highly valued services
- The City of Cardiff Council has effective governance arrangements and improves performance in key areas
- The City of Cardiff Council makes use of fewer, but better, buildings

**58%** of Cardiff's waste was recycled compared to 53% in 2014-15. The Wales Average is 60.19% and we are ranked **19th across Wales**

**7.51%** of Cardiff's waste was sent to landfill compared to 32.57% in 2014-15. The Wales Average is 18.14% and we are ranked **3rd across Wales**

We had **8660** visits to our libraries compared to 8376 in 2014-15. We are ranked **1st across Wales**

Hubs were opened in Central Library, Rumney and Grangetown and **100%** of visitors to the City's Hubs reported satisfaction with their experience

**96.5%** of our citizens aged 60+ hold a concessionary bus pass. The Wales Average is 85.6% and we are ranked **1st across Wales**

We reduced the running cost of the Council's estate by **£1m**

The council has assessed itself as making (good/satisfactory) progress

Progress against our Improvement Objectives	Good Progress	Satisfactory Progress	Unsatisfactory Progress
Communities and Partners are actively involved in the design, delivery and improvement of highly valued services		✓	
The City of Cardiff Council has effective governance arrangements and improves performance in key areas		✓	
The City of Cardiff Council makes use of fewer, but better, buildings		✓	

